



As the novel coronavirus (COVID-19) begins to have an increased impact on our community, we feel it is important to connect directly with you to share more about the steps we are taking at our office to help protect our patients, staff, and community stay safe and healthy.

All of these practices are based on guidance provided by the CDC and WHO, along with guidance from local, U.S. government and public health agencies.

We are taking precaution to prevent the spread of the virus as follows:

Our offices are cleaned and sanitized throughout the day as part of our normal course of business.

Employees are reminded to use proper hand washing techniques and we have posted proper hand washing techniques at all sinks.

CDC education notices have been placed in all waiting and other areas.

Employees showing any signs of illness are instructed not to report to work and will be excused.

\*\*\*\*If you are experiencing the symptoms of a cold or the flu, if you think you have been exposed to someone with COVID-19, or if you have traveled out of the country in the last two weeks to an impacted area, we ask that you please let us know and reschedule your appointment.

We are happy to assist you with any questions you may have at this time. We will continue to monitor the situation and keep you informed.

Regards,  
Pediatric ENT Institute of S. Texas